

NDIS fact sheet: **Price changes**

Changes to the NDIS Price Guide and Support Catalogue came into effect on 1 July 2020, which will result in a price increase for the services you currently receive. These changes do not change your current Service Agreement with NextSense or the high-quality service that you receive. You are also not required to take any action.

i	Why are there changes to pricing?	According to the NDIS, the changes “form part of the NDIA’s annual price review to update prices that reflect market trends, costs in wages and other influences.”
i	Will NextSense incorporate these changes?	Yes, NextSense charges for the services you receive based on the NDIS Price Guide and therefore, there will be changes.
i	What sort of changes will there be?	In addition to the prices for the services you receive, there are changes to the way we can charge for cancellations, travel and groups.
i	What do I have to do?	Nothing, these changes will be automatically applied to your NextSense Service Agreement. The value of your NDIS Plan should be modified by the NDIA to reflect the price increases.
i	Do I need a new Service Agreement or to sign a new Agreement?	No, you do not require a new agreement or to sign any further documents.
i	How can I check whether my supports are impacted?	You can check your Plan value in the ‘myplace’ portal on the NDIS website to confirm your NDIS Plan value.
i	Can I review the price increases?	Yes, you can review the NDIA’s annual price review page for an outline of all up-to-date changes to prices. <u>Access the NDIS Price Guide.</u>

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