


NDIS fact sheet: **Price changes**


Changes to the NDIS Price Guide and Support Catalogue came into effect on 1 July 2020, which will result in a price increase for the services you currently receive. These changes do not change your current Service Agreement with NextSense or the high-quality service that you receive. You are also not required to take any action.

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- i Why are there changes to pricing?** According to the NDIS, the changes “form part of the NDIA’s annual price review to update prices that reflect market trends, costs in wages and other influences.”
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- i Will NextSense incorporate these changes?** Yes, NextSense charges for the services you receive based on the NDIS Price Guide and therefore, there will be changes.
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- i What sort of changes will there be?** In addition to the prices for the services you receive, there are changes to the way we can charge for cancellations, travel and groups.
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- i What do I have to do?** Nothing, these changes will be automatically applied to your NextSense Service Agreement. The value of your NDIS Plan should be modified by the NDIA to reflect the price increases.
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- i Do I need a new Service Agreement or to sign a new Agreement?** No, you do not require a new agreement or to sign any further documents.
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- i How can I check whether my supports are impacted?** You can check your Plan value in the ‘myplace’ portal on the NDIS website to confirm your NDIS Plan value.
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- i Can I review the price increases?** Yes, you can review the NDIA’s annual price review page for an outline of all up-to-date changes to prices.
[Access the NDIS Price Guide.](#)

For further information, contact us:

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