

# We're in this together



Every journey is different. We take a client-centred approach, delivering the individual support you need to make the most of your hearing.

From your first assessment to a lifetime of care, we're with you—providing the information, support and advice you need to make decisions about your health and lifestyle to rediscover your life through sound.

 1300 581 391

 [hello@nextsense.org.au](mailto:hello@nextsense.org.au)

We'll connect you with an experienced team member to discuss your needs.

## Your journey with NextSense



①

**Assessment—**  
understanding whether a cochlear implant could help you

This stage includes assessments with expert health professionals such as audiologists and speech pathologists, to understand your hearing loss and listening and communication needs. This helps to determine if an implant is a suitable option for you.

②

**Consultation—**  
exploring your options

Once it's determined that a cochlear implant is an option, you'll meet with experts to answer your questions and equip you with the information you need to make the best decision. This can include consultations with NextSense specialists, Ear, Nose and Throat (ENT) surgeons, meeting cochlear implant recipients, and attending information sessions.

③

**Surgery—**  
undergoing your cochlear implantation procedure

Once you've made the decision to proceed, we'll help you organise and prepare for your cochlear implantation procedure, performed at a public or private hospital by a NextSense ENT surgeon. Most people are able to go home the day after their surgery.

④

**Switch-on—**  
switching your implant on

Your implant will be switched on by your NextSense audiologist, as soon as possible after surgery. While most people can hear some sound immediately, it can take time to interpret these sounds. We'll be with you every step of the way to provide the care you need to achieve the best possible outcomes.

⑤

**Ongoing care—**  
increasing your access to sound

Once your implant is switched on, we'll continue to support you to meet your goals. This can include tuning your cochlear implant to your needs (mapping), helping you practice listening and communication, and communication therapy with our specialist team. Children and their families can also access early intervention and school support services to enhance development in their early years of life.

⑥

**Support for life—**  
accessing tailored care and ongoing support

Whenever and wherever you need us, we're here for you—providing a lifetime of tailored support for both you and your family. This can include ongoing therapy and allied health services, regular assessments, after hours technical support, and access to technology upgrades.



# Sometimes hearing aids aren't enough

If you have trouble hearing on the phone or in noisy environments, if speech and sounds are muffled and garbled or if your hearing aids simply aren't enough, a cochlear implant may be a suitable solution.

Hearing loss can have a big impact on how you live your life. A cochlear implant can be a suitable option for adults and seniors of any age.

Better connect with loved ones. Feel more confident to participate in everyday activities.

Our mapping and audiological support is bulk-billed—no out of pocket expenses.



## Did you know?

**92%**

of adults who could benefit from this life-changing technology haven't yet explored it?

If that's you, make today the day you start to redefine what's possible.

