

# NDIS fact sheet:

# **Service Agreements**



A Service Agreement is a written agreement between NextSense and you (the client), who is having supports provided under a NDIS Plan.



Our Service Agreement complies with the NDIA Terms of Business for Registered Providers and the NDIS Commission's Practice Standards.

## Why do we need it?

#### For you:

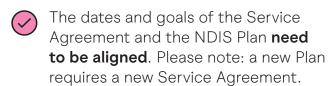
A Service Agreement ensures that there is an agreed set of expectations of what supports will be delivered and how these supports will be provided.

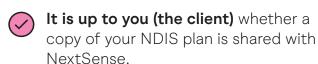
#### For us:

Service Agreements are required to enable NextSense to receive payments for the supports provided.

### **Key Points**







# Our commitment to you. We will:

**Explain** the Service Agreement to you, including what will be provided against your NDIS plan support budgets and the rates as per the price guide.



**Confirm** how NDIS Plan payments will be managed between you and NextSense.

**Ensure** that the agreement

As a provider, we have a number of responsibilities, all of which are detailed in the agreement.

Advise you who to contact should you have any concerns or questions.



you and NextSense staff before beginning services.

is signed/approved by

**Discuss** our response to service disruptions, including in the case of emergency or disaster.

## For further information, contact us:



(🕲) 02 9872 0701



nextsense.org.au

